

Ethics and Compliance Channel

BDO IT CONSULTING
IT GOVERNANCE & CONSULTING



What is an Ethics and Compliance Channel?

An Ethics and Compliance Channel is a tool freely available to the employees of an organisation and to its stakeholders (customers, suppliers, agents, etc) to help prevent and detect irregularities. Users of this channel will be able to report, confidentially and anonymously, cases of actual or suspected misconduct and violations of the organisations' Code of Ethics, policies and procedures.

What are the benefits of implementing an Ethics and Compliance Channel?

By implementing an Ethics and Compliance Channel, you will:

- ▶ Allow your organisation to identify and address wrongdoing at the earliest opportunity.
- ▶ Help prevent or minimise loss of assets and aid recovery of lost assets.
- ▶ Ensure compliance with organisational policies, procedures and legal obligations.
- ▶ Attract and retain personnel committed to the organisation's values and culture.
- ▶ Demonstrate sound and ethical governance practices to your stakeholders.



Our Services

- ▶ The license for the Ethics and Compliance Channel.
- ▶ A customised Whistleblowing Policy and Internal Investigations Manual.
- ▶ Training for employees and Compliance Professionals on how to use the channel and on the procedures for receiving, following-up and investigating reports.
- ▶ Communication of the channel to the internal and external stakeholders.
- ▶ External management of the Ethics and Compliance Channel by BDO experts.



Our Ethics and Compliance Channel

External platform 24*7*365	With the possibility of management by the client itself or by external experts.
Configurable	For companies with several subsidiaries, headquarters or work centers anywhere in the world.
Available in any Language	Compatible with all alphabets.
Guarantee of Confidentiality	Through dedicated servers located in Europe and encrypted communications.
Platform Customisation	To the corporate image of each organisation.
Guarantee of Anonymity	Being able to communicate through tracking numbers.
Live chat	Live chat between the whistleblower and the designated person.
Conflicts of Interests	Possibility of removing the case from the compliance members in the event of a conflict.
Adaptable Questionnaires	To the needs of each company.

Previous Clients



TECNICAS REUNIDAS



málaga CLUB de FÚTBOL





One Organisation - Globally Connected

BDO's global organisation extends across 167 countries and territories, with 91,054 people working in 1,658 offices – and they are all working towards one goal: to provide our clients with exceptional services.

Our firms across the organisation cooperate closely and comply with consistent operating principles and quality standards.

We are a global organisation built on local relationships.

There are five key components that describe BDO and its consistently exceptional service delivery:

▶ **Client Needs:**

We anticipate our clients' needs and are forthright in our views, in order to ensure the best outcome for you.

▶ **Communication:**

We are always clear, open & swift in our communication.

▶ **Commitment:**

We agree to and meet our commitments, meaning that we deliver what we promise, every day, for every client.

▶ **People:**

At BDO we are proud to provide the right environment for our people to grow and develop – but also the right people to deliver for our clients.

▶ **Value:**

Our experts focus on creating value: we give our clients up to date ideas and valuable insights and advice that they can trust.

Our Global Commitment To Exceptional Client Service Means That We Deliver What We Promise, When You Need It

We are the most agile and responsive of the global accounting organisations.

We are big enough to be able to access the best group of experts for your needs from our national and international network, and we're small enough to be responsive and innovative in how we tackle our clients' challenges.

Our clients receive the right focus from the right people: people who are empowered and whose approach is hands-on. We can provide the perfect contact for your needs, no matter where in the world you are.

For more information, contact us:



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